

elmec srl  
Via Europa, 4, Zona Industriale  
25060 Polaveno (BS), Italy  
P.IVA: 00614680981

t. +39 030 8940026  
f. +39 030 8940046  
elmec@elmec.org  
pec@legal.elmec.org



## QUALITY POLICY

The current Corporate Quality Policy can be summarized as follows:

### **TO OFFER CUSTOMERS PRODUCTS, SERVICES, AND AN ORGANIZATIONAL STRUCTURE IN CONSTANT IMPROVEMENT TO ENHANCE CUSTOMER SATISFACTION**

To fully achieve this commitment, the Company has established a Quality Management System compliant with UNI EN ISO 9001:2015.

Management is committed to:

- taking responsibility for, and communicating the importance of, the effectiveness and efficiency of the Quality Management System;
- ensuring the integration of Quality Management System requirements into the organization's business processes;
- promoting the process-based approach;
- promoting risk-based thinking, which includes context analysis as well as the identification, assessment, prioritization, and treatment of risks, taking into due consideration both internal and external factors and the expectations of relevant stakeholders;
- promoting continuous improvement;
- ensuring the availability of the resources required by the Quality Management System and providing support to other relevant management roles in demonstrating leadership.

To support these commitments, Management has established a dedicated corporate function, led by the Quality Assurance Manager (QAM), who is responsible and authorized to:

- ensure that the Quality Management System complies with the applicable standards mentioned above;
- ensure that processes generate the expected outputs;
- report to Top Management on the performance of the Quality Management System and on opportunities for improvement;
- ensure the promotion of customer focus throughout the organization;
- ensure that the integrity of the Quality Management System is maintained whenever changes to the system are planned and implemented.

elmec srl  
Via Europa, 4, Zona Industriale  
25060 Polaveno (BS), Italy  
P.IVA: 00614680981

t. +39 030 8940026  
f. +39 030 8940046  
elmec@elmec.org  
pec@legal.elmec.org



To define operational objectives for each process, the Company has prepared form M 0101.03 "Quality Objectives", which specifies objectives, commitments, indicators, target values, responsibilities, allocated resources, and timeframes. These objectives are periodically reviewed and updated by Management.

The Company undertakes to ensure compliance with all the following requirements:

- applicable statutory and regulatory requirements;
- customer requirements (explicit and implicit);
- requirements relating to the Company's Quality Management System.

Management considers the active participation of all personnel to be essential and therefore intends to ensure the widest dissemination of this Policy. Likewise, all corporate functions are expected to rigorously adhere to this Policy and to all documentation within the Quality Management System.

This Policy will be periodically reviewed as required by the current procedure P 01.01.

**Date: 13/06/2018**

**Management** *Giovanni Palini*

